

SEE Co.



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Science Engineering & Education Co.

Extended Warranty, Service Contracts & Training Options for SEE Co Mössbauer Spectroscopy System

Option	Item	Description
0		Operate without a extended warranty or training. Customer's new personnel trained by customer's senior personnel. Upfront costs = \$0. Unexpected repair costs = ??? Consistency and level of training = ???
1	EW12	SEE Co 12 Month Extended Warranty* Covers labor and parts costs of repairs at SEE Co. facility of selected components. Customer's new personnel trained by customer's senior personnel. Upfront cost = 12% of current list price of selected components. Cost of covered repairs = Shipping expenses and/or travel expenses.
2	SC12	SEE Co 12 Month Service Contract* Provides extended warranty on complete system plus annual on-site visit to inspect and calibrate instrument and on-site one day training session. Repairs done on-site if practical. Includes 20% discount on upgrades to newer SEE Co. equipment. Customer's new personnel trained by Dr. Tom Kent. Upfront cost = 20% of current list price of complete SEE CO Mössbauer system. Cost of covered repairs = shipping and/or travel expenses.
3	TC3	3 Day Training Course at SEE Co. in Edina, MN, USA. Sessions presented by Dr. Tom Kent. Topics are basic and advanced aspects of Mössbauer Spectroscopy including optimization of data acquisition time. Hands-on practice with sample preparation, operation of a Closed Cycle Refrigerator and a L He Cryostat. Participants will collect Mössbauer spectra and analyze those spectra using the WMOSS software developed by Dr. Kent. Group size: 1 to 6 persons Cost: \$1,500 per person (Does not included travel cost.) Schedule: Offered 4 times per year: March, June, August and November.

*Initial inspection of equipment status required. Extended Warranty does not cover cost of scheduled maintenance of closed cycle refrigerator systems as specified by manufacturer.